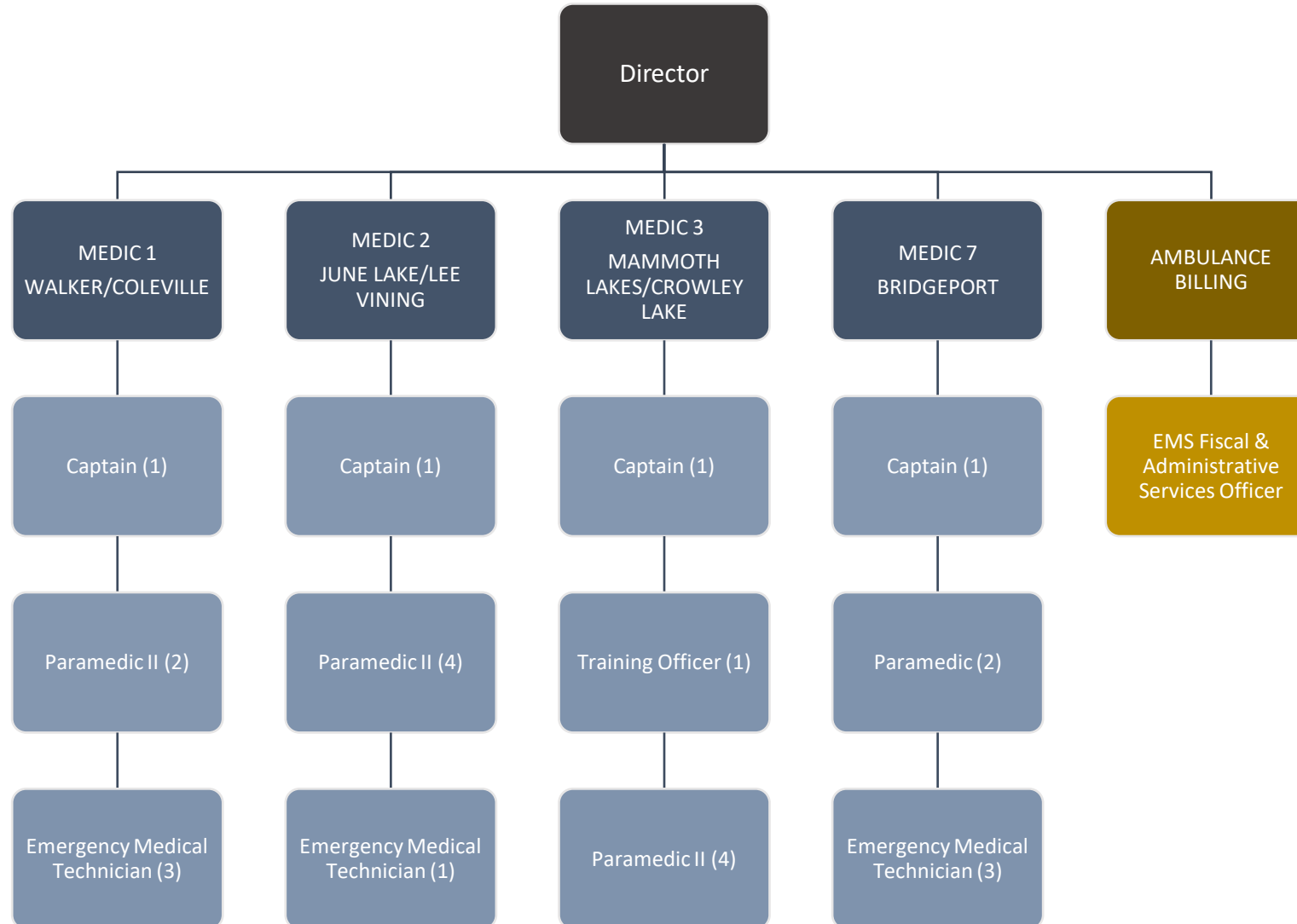




EMERGENCY MEDICAL SERVICES

Departmental Organizational Chart



DIVISIONS

EMERGENCY RESPONSE

REVENUE SERVICES

EMERGENCY MEDICAL SERVICES

Core Services

		Mandated?	
1	LEVEL OF PATIENT CARE/TRANSPORT	Advanced Life Support (ALS)	N
		Basic Life Support (BLS)	N
		Intra-Facility Transports	N
		Critical Care Transports	N

		Mandated?	
2	INSTRUCTION	Firs Aid/CPR	N
		Pediatric Advanced Life Support	N
		Advanced Cardiac Life Support	N
		EMT/Paramedic Level Continuing Education	N

3	RESCUE	Swift Water First Responder	N
		Ice Rescue Awareness	N
		Low Angle Rope Rescue	N
		Backcountry Access	N

4	AMBULANCE BILLING/REVENUE SERVICES	HIPAA Compliance	Y
		Medical Insurance Billing	N
		Court Ordered Restitution Collection	N
		Maddy Fund Management	N

5	COMMUNITY PROGRAMS	Automated External Defibrillator	N
		Narcan Distribution	N
		Blood Pressure/Wellness Checks	N
		Ambulance Membership	N

6	DIASASTER RESPONSE	All Hazard Incident Management Team Member - Incident Command	N
		Medical and Health Operational Area Coordinator - EMS	N
		NIMS Compliance	Y
		COVID-19 Unified Command - Operations	N

7			

8			

9			

10			

EMERGENCY MEDICAL SERVICES DEPARTMENT 855

DEPARTMENT MISSION STATEMENT

The mission of Mono County Emergency Medical Services is to provide quality services to the County which preserve life, reduce suffering, improve health and promote the safety of citizens and visitors who live, work and play in our County.

DEPARTMENTAL OVERVIEW

Provider of pre-hospital basic and advanced life support treatment and transport to the residents and visitors of Mono County.

CHALLENGES, ISSUES and OPPORTUNITIES

The worldwide COVID-19 pandemic has impacted Mono County EMS in many ways. Our top priority is the health, safety and well-being of our personnel and the communities we serve. Our “normal” operations have changed significantly, as we continue to plan for and respond to this community-wide disease. Personnel Protective Equipment (PPE) is critically important to protect our first responders and we are working hard to ensure we have the needed equipment to keep our first responders safe. We are working to access all forms of federal, regional and local funding sources to help offset the costs of the current pandemic and prepare for future needs.

CORE SERVICE AND PROGRAM DESCRIPTION

- Emergency response, access and treatment: Achieved through a combination of highly trained personnel, quality equipment and mission specific utilization of technology and software to improve patient outcomes.
- Critical care transportation: Ensure the safe transportation of critically ill or injured patients to definitive care facilities when alternative transportations options are unavailable due to inclement weather.
- Ambulance billing: Collection of ambulance transport fees in accordance with the LEMSA (ICEMA) approved fee schedule and Centers for Medicare and Medicaid Services regulations. Ensure adherence to HIPAA and PHI requirements.
- Internal and external training delivery: Ensure that Mono County EMS personnel receive the continuing education hours needed to maintain their EMS certification requirements. Provide outreach EMS education, CPR and EMT level training to the various first responder agencies within Mono County. Administer the Automated External Defibrillator (AED) program within the County.

DEPARTMENTAL ACTION PLAN FOR 2020-2021

In FY2020, EMS ran 1,710 calls County-wide with 912 billable transports. We experienced a 30% decrease in call volume for the months of March, April and May due to the COVID-19 pandemic. This will have a significant impact on our 4th quarter ambulance revenue.

Goals for FY2021:

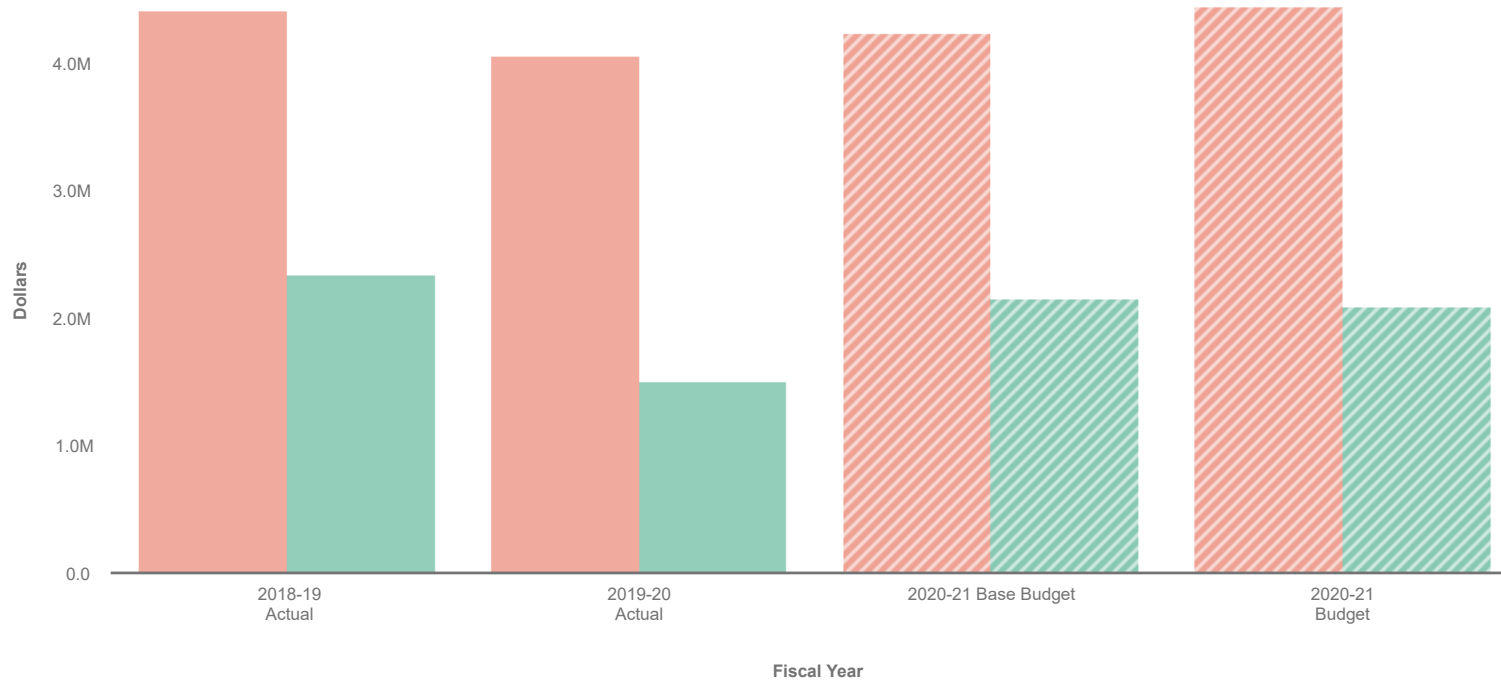
- Increase ambulance fee base rate by 25%
- Promote Ambulance Subscription Program
- Timely filling of staff vacancies to reduce overtime accumulation
- Reduce ambulance out-of-service time by replacing high mileage ambulance in Mammoth Lakes

COVID-19 has reduced our community outreach programs due to reduced gathering sizes and the risk of exposure to EMS staff. Sustainability, adaptability and revenue enhancement will be the priorities moving forward into FY2021.

1. Emergency Medical Services 188-42-855



Visualization



Sort **Large to Small**

- Expenses
- Revenues

Expand All	2018-19 Actual	2019-20 Actual	2020-21 Base Budget	2020-21 Budget
▼ Revenues	\$ 2,349,217	\$ 1,513,373	\$ 2,154,820	\$ 2,094,570
▶ Charges for Services	1,357,406	751,310	1,225,000	1,467,500
▶ Taxes	587,375	431,778	335,320	335,320
▶ Intergovernmental	404,437	330,284	594,500	291,750
▼ Expenses	4,421,727	4,062,845	4,241,658	4,443,515
▶ Salaries & Benefits	3,734,612	3,407,914	3,369,610	3,690,704
▶ Services and Supplies	673,325	654,931	872,048	752,811
▶ Capital Outlay	13,790	0	0	0
Revenues Less Expenses	\$ -2,072,509	\$ -2,549,472	\$ -2,086,838	\$ -2,348,946

Data filtered by Types, Funds, PARAMEDIC PROGRAM, No Project and exported on July 28, 2020. Created with OpenGov